

4.3 The following are challenges in respect of cash paid Beneficiaries that SASSA seeks to correct:

4.3.1 In the case of cash based Beneficiaries, currently SASSA effects payments by distributing payment instructions (payment files) to payment contractors who have predetermined access to selected Beneficiaries enrolled by them. This situation restricts Beneficiaries to get their payments through their geographically designated payment contractor.

4.3.2 One of the key challenges with the current payment model, has been its financial costing which has come at a huge cost premium to SASSA;

10 4.3.3 In certain instances, Beneficiaries are subjected to poor payment conditions without shelter, ablution facilities and access to water

4.4 The following are challenges in respect of ACB that SASSA seeks to correct:

4.4.1 The current banking model is long-winded. The onus of opening the accounts rests mainly with a Beneficiary. Once the account has been activated by the bank, the Beneficiary then approaches a SASSA office to choose the electronic transfer payment method. There are multiple trips to the service stations to be undertaken by a Beneficiary before an application for Social Grants is successfully concluded;

4.4.2 There is lack of management information in respect of this payment method, which incidentally denies SASSA the business intelligence required from the payment process for reconciliation and account oversight purposes;

20 4.4.3 There is no contact with the Beneficiary with the resultant lack of opportunity to periodically conduct the statutory required life certification;

4.4.4 SASSA is unable to recoup Social Grants payments from "dormant bank" accounts i.e. those accounts where payment of a grant is effected but no withdrawals made for a period of three months; and

4.4.5 The Banks do not verify Beneficiary details and account numbers before effecting the Grant payment into the account.

SECTION B: SPECIAL CONDITIONS FOR SUBMITTING PROPOSAL

1. Compulsory Briefing Session

- 1.1 A compulsory briefing session will be held where questions of clarification and/or queries concerning the requirements of this RFP will be addressed. All Bidders attending must complete and sign an attendance register.
- 1.2 It is compulsory for the Primary Contractor of the Consortium/ Joint Venture to attend the briefing session, failure by the Primary Contractor to attend such a briefing session will automatically disqualify the whole Consortium/ Joint Venture.
- 1.3 The compulsory briefing session venue and time is as follows

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Date : 05 May 2011
Venue : Southern Sun (Beatrix Street)
Time : 10h00

1.4 Briefing Procedure will be as follows:-

- 1.4.1 The Bidder will submit written questions to SASSA by the 29 April 2011
- 1.4.2 Briefing sessions will be held on the 05 May 2011 where responses and clarity to questions received will be provided
- 1.5 The Briefing report will be posted on the SASSA's internet on the 10 May 2011

2. No contact policy

- 2.1 All communications in respect of the RFP shall be in writing to and through the project manager. Undue influence and/or contact by Bidder or Bidders and their employees or agents with the employees or advisers of SASSA, and Department of Social Development officials, who may be associated with the project during the Bidding process, is prohibited.
- 2.2 This no-contact policy does not apply to any information deemed to be in the public domain, or which is readily available from public bodies.

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3. Submission Instructions

3.1 Two stage envelope system:

3.1.1 All Mandatory Supply Chain and Technical/functional Documents should be sealed and placed in one envelope.

3.1.2 The financial proposal and preferential points documents must be placed in another separate sealed envelope.

3.2 All additional documentation to the Bid documents offered must be neatly bound.

3.3 SASSA, reserves the right to extend the Closing Date and Time for the submission of Proposals. SASSA Project Manager will notify Bidders of such changes, if any.

3.4 A duly authorised representative must sign all Proposals on behalf of the Bidder/s. Proof of such authorisation by the Board of Directors (or equivalent) of the Bidder/s and copies of appropriate resolutions, properly signed and certified by a duly authorised officer of such entity must accompany the relevant authorisation.

3.5 No cross referencing will be permitted within the RFP submissions to other sections of the relevant submission. Although adherence to this requirement may produce a lengthier document, it will improve the evaluation of the Proposal content by the Evaluation Committee.

3.6 Bidder/s may submit Proposals in respect of one or more of the Provinces specified in this RFP.

3.7 Each bid (per Province) must be submitted separately. For example, if Bidding for two Provinces, submit two separate Proposals.

3.8 The Bids will be evaluated, in accordance with the Evaluation Criteria. Costing must be done per Province and each Proposal must indicate clearly the Province for which the Proposal relates to.

3.9 In addition, the following pieces of legislation and their regulations will, inter alia, apply in the process of adjudication of the bids:

- the Constitution of the Republic of South Africa;
- the Preferential Procurement Policy Framework Act, 2000 (Act No 5 of 2000);
- the Social Assistance Act 2004, (Act No 13 of 2004) ('the Act');
- the South African Social Security Agency Act, 2004 (Act No 9, 2004); and
- the Public Finance Management Act, 1999 (Act No 1 of 1999).

3.10 SASSA may require any Bidder to respond to written questions or clarification required by SASSA in relation to that particular Bidder in respect of that Bidder's Proposal. This should not be misunderstood as providing additional information but only clarity to understand the bid.

- 3.11 Questions will be directed to the authorised representative of the Bidder and must be answered in writing within 5 (five) working days from the date of receipt of the letter by the Bidder.
- 3.12 Bidders are advised that SASSA will not be bound by any responses received from Bidders directed to any unauthorised SASSA personnel.
- 3.13 Bidders should ensure that Proposals are delivered before the Closing Date 27 May 2011 before 11h00.
- 3.14 No Proposal shall be modified after the Closing Date. Modification of the Proposal after the Closing Date shall be considered as a late bid and will be disqualified.
- 3.15 This document (RFP) contains confidential information that is the property of SASSA. No part of the contents may be used, copied, disclosed or conveyed in whole or in part to any party in any manner whatsoever other than for the purpose of this Proposal without prior written permission by SASSA. 10
- 3.16 All copyright and intellectual property herein, vests in SASSA.
- 3.17 The Bidder shall not, during the period of validity of this process, or at any time thereafter, use or disclose, directly or indirectly, the confidential information of SASSA (even if received before the date of this process) to any person whether in the employment of the Bidder or not, who does not take part in the performance of this RFP process.
- 3.18 The Bidder shall take all such steps as may be reasonably necessary to prevent confidential information coming into the possession of unauthorised third parties. In protecting the Bidder's confidential information, SASSA shall use the same degree of care to prevent the unauthorised use or disclosure of the confidential information. 20
- 3.19 SASSA reserves the right:
- to award the bid in part or in whole;
 - to award to one or more Successful Bidders;
 - to withdraw this RFP at any stage; and
 - not to make an award without incurring any liability in respect of its conduct as aforesaid.

4. Non-refundable deposit 30

A bank-guaranteed cheque for a non-refundable fee of R20 000.00 (twenty thousand rand) per bid, will be payable by the Bidder.

5. Enquiries

Any queries relating to this RFP or the procurement process should be addressed in writing and for the attention of the Project Manager

6. Reasons for Disqualification

6.1 SASSA reserves the right to disqualify any Bidder who:

- 6.1.1 failed to attend the briefing session and to complete the attendance register.
- 6.1.2 fails to submit all mandatory documents specified in the RFP;
- 6.1.3 fails to submit detailed costing for price offering as per attached template;
- 6.1.4 fails to attain a minimum score (70%) for the Technical/Functional solution; or
- 6.1.5 submits information that is fraudulent, factually untrue or inaccurate, for example memberships that do not exist, BEE credentials, and so forth;
- 6.1.6 receives information not available to other Bidders that may result in such Bidder having an unfair advantage over other Bidders;
- 6.1.7 has been blacklisted by any Government department/entity for irregular procurement activities;
- 6.1.8 has failed to submit an original valid Tax Clearance certificate from SARS or suitable arrangements agreed upon with SARS; and
- 6.2 Bids submitted by means of telegram, telex, facsimile, email or similar will not be considered.

7. Bid Evaluation Process

- 7.1 The Bids will be evaluated as follows:
- Administrative Evaluation;
 - Technical/Functional Evaluation; and
 - Financial and preference evaluation.

7.1.1 Administrative Evaluation - Initial Screening

All Bids received will be screened to ascertain whether they comply with the administrative requirements.

7.1.2 Technical/Functional Evaluation

7.1.2.1 Bids will be evaluated against the solution criteria to determine whether or not these comply with the specified solution requirements. Depending on the level of compliance Proposals will be allocated a scoring of 1 to 5 in line with the set criteria. Only Bids that attain a minimum score of 70% of the total Technical/Functionality criteria will be considered for further evaluation for the Financial and Preference Points.

7.1.2.2 The Bid Evaluation Committee will furthermore receive and evaluate the

Financial Costing Model with reference to the Technical Solution of the Bidder, to ensure that the technical solution as offered has been costed in full in terms of price offering, the quality of service will not be compromised and that no contractual variations may arise due to hidden or unspecified costs, in making its recommendations to the Bid Adjudication Committee.

The following process will be undertaken in scoring Bids for the final recommendation.

7.1.3 Individual Evaluation

Each evaluator shall individually read and score all the Bids, making notes of his/her understanding of the Bids vis-à-vis the specified criteria.

7.1.4 Demonstrations and Presentation (Technical)

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7.1.4.1 Bidders who submit a Proposal in response to this RFP may be required to give an oral presentation, which may include but is not limited to an equipment/service demonstration of their proposed solution /s to SASSA.

7.1.4.2 Demonstration and presentation shall be restricted to Bidders that have obtained the minimum score of 70% of the technical/ functional evaluation points during the technical evaluation phase.

7.1.4.3 SASSA will schedule the time and location for these presentations. The demonstrations are an option to SASSA, which may or may not be conducted.

7.1.4.4 Presentations and demonstrations will be used to afford the Bidders an opportunity to clarify or elaborate on their Proposals. It should be noted that this phase should not be construed to include contract negotiations or submissions of material not submitted with the original Proposal or be construed as an opportunity to change, amend or vary the technical/functional solution.

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7.1.4.5 The final scores for those Bidders who obtained the minimum score for the technical evaluation will be allocated after the presentation/demonstrations. If there is a material difference in the presentation/demonstration to that which the Bidder specified in the Bid documents, SASSA will request clarification in writing from the Bidder.

8. Bid questions

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8.1 SASSA questions

8.1.1 SASSA may require the Bidder at any time of the evaluation process to respond to written questions in clarification of questions posed by SASSA to Bidders in respect of their Proposals submitted. Questions will be emailed to the authorised representative of the Bidder and must be answered in writing within five (5) working days of receipt by the authorised representative of the written query from

SASSA, unless SASSA approves a request from the Bidder for an extension of time.

8.2 Bidders' questions

- 8.2.1 Should it be necessary for a Bidder to obtain clarity on any matter arising from or referred to in the RFP document, queries must be raised before or at the compulsory briefing session and up to 5 days after the compulsory briefing session. No questions after this will be permitted.

9. News and press releases

- 9.1 Bidders or their agents shall not circulate any news or press releases concerning this RFP or the awarding of the same or any resulting agreement or agreements without the written consent of, and in consultation with SASSA.

10. Security Clearances

- 10.1 Employees and Sub-Contractors of the Successful Bidder may be required to be in possession of valid security clearances to the level determined by the National Intelligence Agency (NIA) commensurate with the nature of the project activities they are involved in.
- 10.2 The Successful Bidder may be required to supply a list of personnel involved on the project.

11. Interpretation

This RFP shall be governed by and applied in accordance with South African Laws, and the Constitution of the Republic of South Africa.

12. Language

Proposals must be submitted in English. All communication to and from SASSA must be in English.

13. Formal contract

- 13.1 This RFP, all the appended documentation and the Proposal in response thereto read together, forms the basis for a formal contract to be negotiated and finalised between SASSA and the Successful Bidder/s to whom SASSA awards the contract in whole or in part.
- 13.2 A mere offer and acceptance shall not constitute a formal contract of any nature for any purpose between SASSA and the Successful Bidder/s. The actual contract must be in writing and signed by all contracting parties before it becomes valid, and binding.
- 13.3 SASSA reserves the right to negotiate favourable terms with the Successful Bidder/s during contracting.

14. Conditions for Acceptance

These conditions are non-negotiable and Bidders are required to sign acceptance thereof.

14.1	The laws of the Republic of South Africa shall govern this RFP and the Bidders accept hereby that the North Gauteng High Court of the Republic of South Africa shall have jurisdiction over any dispute relating to this RFP.	
14.2	SASSA will not be liable for any costs incurred by the Bidder/s in the preparation of the Proposal.	
14.3	SASSA reserves the right to cancel the Bid, the right not to award the Bid, the right not to award the Bid to the highest scoring Bidder or to award the Bid to one or more Successful Bidders.	10
14.4	SASSA reserves the right to run benchmarks on the Financial Requirements of the RFP and determine what is available on the market during the Evaluation and after the Evaluation of the RFP	
14.5	Bidders cannot qualify the RFP with their own conditions or Proposals. Bidder/s who ignore this provision may have their Proposals declared invalid	
14.6	Any amendments of any nature made to this RFP shall be notified to all Bidder/s and shall only be of force and effect if it is in writing, signed by the Accounting Officer or his delegated representative and added to this RFP as an addendum.	
14.7	Failure or neglect by SASSA to (at any time) enforce any of the provisions of this RFP shall not, in any manner, be construed to be a waiver of any of SASSA's rights. Such failure or neglect shall not, in any manner affect the validity of this Bid, or prejudice SASSA's right to institute legal action.	20
14.8	In case of a Consortium or Joint Venture each of the authorised representative members and/or partners must co-sign the RFP.	
14.9	All equipment and applications required to provide the Payment Services must conform to the minimum requirements, as set out in this RFP.	
14.10	If the Successful Bidder/s disregards contractual specifications, this action may result in among others, the termination of the contract.	
14.11	The Successful Bidder/s must be available to start within 30 (thirty) working days after the date on which the contract is signed by both parties	30
14.12	The information contained in the RFP has been prepared in good faith. Neither SASSA nor its employees, advisors, officers, representatives make any representation or warranty or give any undertaking express or implied, or accept any responsibility or liability whatsoever regarding the inaccuracy or incompleteness of the information made available in connection with the Bid.	

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14.13	Bidders and their respective officers, employees and agents are prohibited from engaging in any collusive action with respect to the Bidding process which serves to limit competition amongst Bidders in general. The attention of Bidders is drawn to section 4 (1) (iii) of the Competition Act, Act 89 of 1998 that prohibits collusive behaviour. Where Bidders have reasons to believe that competition issues may arise from any submission of this RFP they are advised to seek clarity from the Competition Authorities before submitting their Proposals.
14.14	This RFP, all the documentation and the Proposals thereto, read together, form the basis for a formal contract to be negotiated and finalised between SASSA and the Successful Bidders to whom SASSA will award the Bid in whole or in part.

I, _____ (the Authorised Representative) of _____
 hereby confirm acceptance of the above Conditions of Acceptance and understand and
 confirm that they will form the basis of the contract to be signed between SASSA and the
 ourselves, should we be the Successful Bidder.

.....
 SIGNATURE OF AUTHORISED REPRESENTATIVE OF BIDDER

.....
 DESIGNATION OF SIGNATORY:

DATE:.....

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 LCBM

SECTION C: SCOPE OF WORK

1. Introduction

- 1.1 As indicated in the introduction Section A of the RFP, SASSA is currently responsible for the disbursement of Social Grants to more than 8.5 million Grant Recipients per month resulting in over 14.8 million grants being paid.
- 1.2 This number is likely to increase in the near future, given that the age limit for child support grant has been extended up to the age of 18 years.

2. Payment Solution

- 2.1 SASSA seeks a business solution that will enhance its Payment Services to Beneficiaries, to address the current Payment challenges and enhance the quality of the Beneficiary experience as well as to reduce the cost of service delivery. 10
- 2.2 The solution must enable SASSA to increase the commonality of payment distribution platform, whether cash or electronic and exploit the possibility of utilising existing payment distribution channels and avoiding costly commercial payment infrastructures.
- 2.3 SASSA requires a client orientated social assistance Payment Service that will meet the needs of Beneficiaries, in particular, the elderly, frail and persons with disabilities.
- 2.4 While SASSA recommends that payment of Beneficiaries should rely mostly on the National Payment Systems (NPS) infrastructure for Beneficiaries to access their funds, the Successful Bidder/s will also need to develop and or adapt its payment Infrastructure (fixed and mobile ATM's and Point of Sale (POS) and community banks, and so forth) for suitability in rural areas. 20
- 2.5 In instances where a Successful Bidder/s enters into agreements with merchants outside of the NPS, neither the Successful Bidder/s nor merchants may place any obligation on a Beneficiary to utilise the services of that merchant in whatever way.
- 2.6 The business solution provided must take into account the following:
 - 2.6.1 In terms of the Regulations issued under the Act, Beneficiaries have a choice to elect to be paid in cash at a Pay-Point designated by SASSA or via a direct transfer into a bank account situated at any approved bank of their choice.
 - 2.6.2 There should be no disruption or inconvenience to Beneficiaries who opted to be paid via a direct transfer to their bank account; however, they will not be precluded from changing their payment method. 30

- 2.7 The Payment methodology offered by the Successful Bidder must provide the Beneficiaries with flexible payment options, i.e., a method which can be utilised for cash withdrawal at either a Pay-Point or at an ATM.
- 2.8 It is envisaged that the system will operate online and in real time for most parts to eliminate fraud and duplication. The Successful Bidder/s will have to demonstrate security measures that will be incorporated in their online and offline processes.
- 2.9 Funds transferred by SASSA into Successful Bidder/s' secured bank account will remain the property of the SASSA until it is withdrawn by the Beneficiary.
- 2.10 The Successful Bidder/s will also need to demonstrate capacity to develop rural payment infrastructure.
- 2.11 The Successful Bidder/s will provide all Beneficiaries with Beneficiary Payment Card that will enable them to access their funds.
- 2.12 Successful Bidders will be expected to render a Payment Service through their proposed and accepted payment methodology.

3. Defining the Scope of Work

The scope of work relates to the following performance areas:

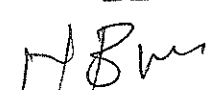
- enrolment of eligible Beneficiaries, Grant Recipients and Procurators;
- issuance of Beneficiary Payment Cards;
- payment of grants;
- provision of management information, including reconciliations of payment Data and the provision of adequate security during the entire payment process;
- the provision of adequate infrastructure at Pay-Points; and
- Phase-In Phase Out Plan.

3.1 Enrolment Process

3.1.1 The enrolment process entails the capturing and registration of the Beneficiaries, Grant Recipient and Procurators' identification Data which include the following:

- 3.1.1.1 the name, surname and identification number of the Beneficiary and Procurator(where applicable), grant type
- 3.1.1.2 the Beneficiary's and Procurator's (where applicable) Biometric information preferably all finger prints (10)
- 3.1.1.3 the place of Enrolment (service point or Pay-Point) and the enrolment officer information

3.1.2 There are two phases for enrolment namely: bulk enrolment of the Beneficiaries into the Successful Bidder's system once the contract has been awarded to the new




contractor and on-going enrolment for any new Beneficiaries who enter the system and are eligible to receive Social Grants.

3.1.2.1 Bulk enrolment

3.1.2.1.1 The Successful Bidder/Bidders shall be responsible to register (enrol) the existing Social Grants Beneficiaries on their Systems.

3.1.2.1.2 The intention of SASSA is to have all the Beneficiaries, irrespective of the method through which they receive their Grants, to be Biometrically identified. Therefore, while SASSA encourage that all Beneficiaries in all Provinces should be enrolled, the Successful Bidder/s must give preference to those Beneficiaries who are receiving their Grants through the cash method.

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3.1.2.1.3 The Successful Bidder/s will be given sufficient time to allow for the enrolment of those Beneficiaries who are already receiving their Grants through ACB.

3.1.2.2 Ongoing Enrolment

3.1.2.2.1 Once the grant application has been approved by SASSA, the Beneficiary must be enrolled by the Successful Bidder/s upon instructions and a Beneficiary Payment Card must be issued during the enrolment process.

3.1.3 The minimum acceptable requirement during bulk and on-going enrolment is that all the ten finger prints of Beneficiaries must be captured.

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3.1.3.1 The Biometric Data captured during enrolment will be used for matching and authenticating during payment process. The proposed solution must therefore allow or enable these business functions.

3.1.3.2 Biometric Data processing must allow 1 to many matching during enrolment and payment processing stages.

3.1.3.3 Biometric device, Data storage and transfer must conform to the following minimum specification:

- o Scan at 500dpi;
- o The Biometric images must be sent compressed in Aware WSQ format;
- o Image size must 512 x 512, padded with white spaces if smaller; and
- o only live prints accepted (Thermal recognition).

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3.1.4 The Successful Bidder/ Bidders must verify the identity of all Beneficiaries before enrolling or giving out any information.

3.1.5 The enrolment Data will further be used to enable the life certification process and will become implicit during payments.

3.1.6 For child support, foster child and care dependency grants, the Successful Bidder/s

must ensure that the Biometrics and Data relating to the children is also captured.

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- 3.1.7 In cases where Procurators are used, the Successful Bidder/s must ensure that the Data relating to the Procurator is also captured including Biometrics.
- 3.1.8 The Successful Bidder/s shall use its staff and its own equipment to enrol eligible Beneficiaries, including the provision of alternative power supply where electricity is not available.
- 3.1.9 During enrolment the Successful Bidder/s must ensure that a Beneficiary is not enrolled more than once.
- 3.1.10 The Successful Bidder/s must authenticate that the Beneficiary being enrolled is indeed a Beneficiary approved by SASSA.
- 3.1.11 The Successful Bidder/s system must allow for periodic auditing of any changes made to the Beneficiary Data to ensure Data integrity.
- 3.1.12 The Successful Bidder/s must ensure that there are adequate basic services (including shelter, ablution facilities, water, chairs) during enrolments and facilities must be accessible for older persons and people with disabilities, and mothers with young children.
- 3.1.13 The Beneficiary should not wait for a period in excess of 60 minutes in a queue.
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- 3.1.14 There are Beneficiaries who are not able to come to SASSA offices due to disability or illness. Most of these Beneficiaries are in institutions while the rest could be in their respective homes. The Successful Bidder/s must provide a plan to deal with the business requirements affecting bedridden or immobile Beneficiaries.
- 3.1.15 It should be noted that the letter approving the grant issued by SASSA to the parent or caregiver will specify the details of the Beneficiary (i.e. the child) for whom the grant is intended, in order for the Successful Bidder/s to authenticate the details of the actual Beneficiary (child).
- 3.1.16 The Success Bidder will need to submit periodic payment and reconciliation reports.
- 3.1.17 All enrolment Data is the exclusive property of SASSA, and may not be used by the Successful Bidder/s for any purposes, other than payment of Social Grants. This Data must be made available to SASSA at any time SASSA requires it.
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- 3.1.18 It should be noted that SASSA will be taking over the on-going enrolment of Beneficiaries, over time. The Successful Bidder/Bidders will be notified accordingly.

3.2 Issuance of Beneficiary Payment Cards

- 3.2.1 Upon completion of the enrolment process, the Successful Bidder will issue a Beneficiary Payment Card to the Grant Recipient.


- 3.2.2 Only one Beneficiary Payment Card will be issued to the Grant Recipient irrespective of the number of grants types that the Beneficiary or Recipient qualifies for.
- 3.2.3 The Grant Recipient will present the Beneficiary Payment Card to be used to access payment at the Pay-Point.
- 3.2.4 The Card shall provide the Beneficiaries flexibility for payment from cash dispensing machines provided by Successful Bidder/s at designated points, and for use at alternative payment channels proposed by a Successful Bidder/s.
- 3.2.5 The Card issued by the Successful Bidder/s should be durable and be able to withstand rigorous use.
- 3.2.6 The Successful Bidder/s shall, in the case of technical fault on the Beneficiary Payment Card, be responsible for the replacement card at its own cost. In cases of damaged or lost card, the replacement will be at Beneficiaries' cost, which cost shall not exceed R20.00. This cost will be paid by arrangement between the Successful Bidder and the Beneficiary; however, there will be no deduction from the grant amount.

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3.3 Payment Solution

- 3.3.1 Payment Services of Social Grants must be secured, preferably, Biometric based. The Bidder's Proposal should provide detail on the measures that the Bidder/s will put in place to ensure that the right person is paid the correct amount.
- 3.3.2 Effective measures must be in place to detect, prevent and report fraud.
- 3.3.3 All payments will be effected upon authentic verification.
- 3.3.4 The Beneficiary Payment Card issued must provide for:
 - 3.3.4.1 Enhanced protection of information
 - 3.3.4.2 Interoperability and functionality across payment channels
- 3.3.5 The Successful Bidder must ensure that the Beneficiary/Procurator/Grant Recipient receives only the Social Grants amounts they are eligible for during the Payment Cycle. In the event that incorrect payments are made, the Successful Bidder will be directly liable for any costs associated with the double payments.
- 3.3.6 The Successful Bidder/s must combine all Social Grants payable to one Grant Recipient into one transaction so that only one payment is made per Grant Recipient per month.
- 3.3.7 All Data obtained by the Successful Bidder/s in order to provide the Payment Services shall be stored and maintained by such Successful Bidder/s on a separate and distinct information technology Database which shall be SQL compliant.

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3.3.8 All Data obtained by the Successful Bidder/s for payment of grants shall remain the property of SASSA.

3.3.9 SASSA shall have access to and be entitled to utilize, for the maintenance and development of its own systems, all the Data referred to in 3.3.8 above at no further cost.

3.3.10 In terms of the payment environment and Pay-Point infrastructure, a Bidder must provide a plan that responds to the requirements set out below and costed separately as per the Financial Template format attached as Annexure 1.

3.3.11 The following criteria are performance related and will form part of the contract. The Successful Bidder/s shall:

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3.3.11.1 Ensure timely payment in accordance with payment schedules and times.

3.3.11.2 Ensure payment of the right amount, to the right person and at the right time.

3.3.11.3 Ensure that payment occurs under humane and dignified conditions in accordance with Batho Pele Principles.

3.3.11.4 Enhancement or replacement of faulty technology or obsolete equipment will be for the account of the Successful Bidder/s.

3.3.11.5 Ensure that SASSA is able to access the electronic Data in respect of enrolment, payment information, statistical information, management information and any other agreed upon relevant information at any given time.

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3.3.11.6 Ensure that as soon as an application has been approved by SASSA and communicated to the Successful Bidder/s, the Beneficiary is enrolled before or by the next Payment Cycle.

3.3.11.7 The payment solution must have appropriate record keeping and transaction Data security provisions.

3.3.11.8 Transaction audit trail must be kept for audit purposes .

3.4 Payment Schedule, Invoicing & Payment

3.4.1 Payment Cycle

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3.4.1.1 SASSA will provide the Successful Bidder/s with full details relating to the pay-out plan. The Successful Bidder/s must submit its Payment Schedule and this will be discussed during contract negotiations.

3.4.1.2 The Successful Bidder/s must open a special bank account earmarked specifically and only for Social Grant transfers. This account must be secure

and be in a registered South African Bank

3.4.1.3 SASSA shall effect lump sum electronic funds transfers ("EFT") (Pre-Funding) to the Successful Bidder's special bank account within 24 (twenty four) hours prior to the actual payment.

3.4.1.4 The pre-funding and staggering of payments will be in accordance with SASSA's Pay File. The Successful Bidder/s' system must be able to provide the management and reconciliation information. The Successful Bidder/s must submit a Proposal containing the reconciliation process which will ensure Data transfer to SASSA from the Bidder/s.

3.4.1.5 At the end of each Payment Cycle, payment and reconciliation reports listing Beneficiaries and amounts paid, payment dates and a list of unclaimed benefits should be submitted to SASSA. 10

3.4.1.6 If the Bidder fails to effect payment for any reason whatsoever, the Bidder shall:

- not be entitled to the service fees;
- have to refund the Pre-funding to SASSA with interest at the prime rate; and
- have to pay the actual costs of the alternative service provider contracted by SASSA to deliver the Services.

3.4.1.7 Where payments are made at designated Pay-Points, Beneficiaries will be paid between 08h00 and 16.00 during the scheduled payment days. 20

3.4.2 Unclaimed benefits

3.4.2.1 Where a Beneficiary does not claim their Social Grants and the account has remained unused:

3.4.2.1.1 the Successful Bidder/s must arrange a refund including the interest earned thereon within 2 days after the end of the Payment Cycle;

3.4.2.1.2 should the Beneficiary not claim for three (3) consecutive months, the Successful Bidder must inform SASSA and facilitate recovery of any money that may still remain unclaimed.

3.4.3 Stop Payments 30

3.4.3.1 SASSA may instruct the Successful Bidder not later than 24 hours prior to payment, to stop payment and the Successful Bidder must comply with such instruction.

3.4.4 Invoicing and Statement

3.4.4.1 The Successful Bidder must submit an original invoice and a reconciliation of payments to SASSA within 7 (seven) Days after the end of the Payment Period

and this invoice shall be paid by SASSA within 30 days.

3.4.4.2 The Successful Bidder must also submit a statement of account monthly to SASSA.

3.5 The provision of adequate security

3.5.1 The Successful Bidder/s must ensure that there is adequate security for transportation of money and protection at Pay-Points during payment.

3.5.2 The Successful Bidder/s must ensure the safety of Beneficiaries at Pay-Points during payment.

3.5.3 The Successful Bidder/s must ensure that security personnel employed have completed formal Security training in line with Private Security Industry Regulation Authority (PSIRA) and are registered as security officers in terms of the appropriate security legislation.

3.5.4 The following criteria are performance related and will form part of the contract. The Successful Bidder/s must:

3.5.4.1 Ensure that security measures are put in place to minimise risks whilst effecting payments and transportation of monies.

3.5.4.2 Ensure provision of adequate safety, emergency and basic medical care for Beneficiaries.

3.5.4.3 Provide indemnity and cash insurance for the duration of the contract.

3.6 The provision of adequate infrastructure (Equipment and Facilities)

3.6.1 Payment Facilities

3.6.1.1 The final decision to use or not to use, close or open or relocate Pay-Points will reside with SASSA.

3.6.1.2 The Successful Bidder will have to ensure that there is adequate basic facilities and payment infrastructure at a Pay Point.

3.6.1.3 The Successful Bidder will have to ensure that payment occurs under humane and dignified conditions in accordance with Batho Pele Principles.

3.6.1.4 The Pay-Point must be accessible and conducive for older persons and people with disabilities.

3.6.1.5 The Bidders must provide a queue management plan.

3.6.1.6 The payment environment will only display SASSA signage. The Successful Bidder will provide labelling of workstations in the work flow.

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3.6.2 Payment Equipment at Pay-Points

3.6.2.1 The payment device (Cash Dispensing Machine (CDM)), particularly at Pay Points, must be mechanized and allow use of Biometrics for authentication and payment.

3.6.2.1.1 There should not be an intermediary between the CDM and the Beneficiary. The Beneficiary must be the only person allowed to remove the money from the CDM after processing.

3.6.2.1.2 The CDM must issue out a payment receipt to the Beneficiary instantly. Payment Receipts that are SASSA branded will be an added advantage

3.6.2.1.3 All equipment required for cash dispensing must be tested and declared operational prior to use. The necessary back-up equipment must be available within an hour in the event of equipment failure. 10

3.6.2.2 The following criteria are performance related and will form part of the contract: The Successful Bidder/s must:

3.6.2.2.1 Ensure that Beneficiaries are paid by using a mechanised payment method;

3.6.2.2.2 Ensure that all payment equipment operates even in places where there is no power;

3.6.2.2.3 Ensure that Payment equipment is well maintained and upgraded (where necessary). In the event that there is faulty equipment, the Successful Bidder must ensure that proper backup is provided and that there is minimal disruption of grant payments as a result of faulty equipment; 20

3.6.2.2.4 The Successful Bidder must ensure that there is adequate infrastructure including ablution facilities, sitting arrangements, adequate shelter and access to drinking water during enrolments and payments. The facilities utilised should be conducive for older person and people with disabilities including parents/caregivers who have children;

3.6.2.2.5 The Successful Bidder will also have to ensure that facilities are prepared and cleaned before and after use; and

3.6.2.2.6 Ensure that payment occurs under humane and dignified conditions in accordance with Batho Pele Principles. 30

3.7 Support Services

3.7.1 The Beneficiary support services are mainly SASSA's responsibility.

3.7.2 Successful Bidders must note that whilst SASSA will provide a help desk service for Beneficiaries for normal administrative matters, Successful Bidders have the



responsibility to ensure that Beneficiaries are assisted with payment queries.

3.8 Phase-In, Phase-Out

- 3.8.1 Phase-In and Phase-Out refers to the transition period whereby the Successful Bidder/s takes over the Payment Services from the current payment contractors.
- 3.8.2 The fundamental objective is that no interruption of the payment services must occur as a result of converting Beneficiaries to a Successful Bidder's System.
- 3.8.3 The Bidder/s will have to provide a Phase-In plan to deal with the transition and their state of readiness to deliver on the project.



**SECTION D: TECHNICAL /FUNCTIONALITY
 EVALUATION CRITERIA**

1. Technical/Functionality Criteria

Bidders are expected to submit requirements in respect of technical/functionality criteria as stipulated below.

Bids that score less than 70% of the Functionality Points will not be evaluated further and will be disqualified.

1.1 Payment Services Requirements and Evaluation Criteria

1.1.1 Enrolment Business and Solution Requirements

The Business Solution Requirement and criteria for enrolment process will include the following:

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Functionality Area	Criteria	Weighting
	<i>Enrolment Solution</i>	25
Bulk and Ongoing Enrolment	The Bidder must provide an operations plan for bulk and ongoing enrolment that indicates how the capturing and verifying Biometric Data of Beneficiaries will be achieved. The Bidder must provide a comprehensive plan for bulk enrolment that must include inter alia: a) Beneficiary Identification and verification b) Provide an enrolment process flow c) Communication with Beneficiaries/ stakeholders plan; d) Verifying and authenticating that the identity of the Beneficiary to be enrolled is identical to the identity of the Beneficiary approved by SASSA. e) In the absence of 10 finger prints, the bidder must propose an alternative means of Biometric Identification	5

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<p>Accessibility of Enrolment Venues</p>	<p>Provide an enrolment process which should indicate the following:</p> <ul style="list-style-type: none"> a) Accessibility of enrolment venues and provision of adequate basic services. b) Queue management during the enrolment process and speed of service techniques to ensure lower number of Beneficiaries in the enrolment venues. c) Use of the dominant regional language in providing the Services to the Beneficiaries. d) The payment environment must have adequate signage and labelling of work stations e) The Bidder must provide a plan to ensure accessibility of the elderly and persons with disability. 	<p>5</p>
<p>Mobile Support Team</p>	<p>The Bidder must ensure that there are adequate basic services during enrolments and facilities must be accessible for older persons, people with disabilities, and mothers with young children.</p> <p>The Bidder must provide a plan to deal with the business requirements affecting bedridden or immobile Beneficiaries</p>	<p>5</p>
<p>Enrolment Data</p>	<p>The Bidder will need to provide a plan for enrolment Data capturing, Date storage, Data transfer and Data management, including reporting.</p> <p>The Bidder must provide a plan that reflects how it will ensure that there is Data integrity at the point of information capturing.</p>	<p>5</p>
<p>Issuance of Beneficiary Payment Card</p>	<p>The Bidder must submit a description of the Card to be provided to Beneficiaries, which include, amongst others, its capabilities and security functions.</p>	<p>5</p>

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1.1.2 Payment Processing Solution

The Payment Solution Requirement and criteria will include the following:

Functionality Area	Criteria	Weighting
<i>Payment Solution</i>		40
Payment Process	<p>The Bidder must submit a payment solution/s which must cover the following:</p> <ul style="list-style-type: none"> • ACB payments • Cash payment <p>The plan must indicate authentication methods that will be used for each solution, fraud detection and risk management</p> <p>The Bid should reflect how payments should be staggered taking into consideration different categories of Beneficiary groups involved.</p> <p>The Proposal must contain reconciliation processes which will ensure Data transfer method into SASSA from Bidder</p>	10
Capacity to deliver on the proposed payment solution	<p>The Bidder must demonstrate capacity to carry out the various types of payments depending on the needs of the Beneficiaries.</p> <ul style="list-style-type: none"> • Bidders must indicate the financial capacity to deliver on the Services. • Bidders must indicate the human resource capacity to deliver on the Services. • Bidders should demonstrate the ability to roll – out the entire service. • Bidder should indicate how they will fund the start-up capital 	10

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Payment Infrastructure: Payment Equipment and Facilities including Accessibility of Pay-Points	The Bidder must submit a Proposal on the type of payment equipment that they will utilise for dispensing funds and how they will manage and maintain payment equipment. This plan must cover the entire contract period The plan must outline what kind of infrastructure they will make available to ensure accessibility of Pay-Points particularly to the elderly and persons with disabilities The plan must also cover provision of facilities, including ablution facilities, chairs, and water including shelter, where it does not exist. Bidders must submit queue management plan during the pay day and speed of service techniques to ensure lower number of Beneficiaries.	10
Rural Areas	The Bidder's proposal need to factor detailed strategy on how to improve services in remote rural areas, taking into consideration the geographical and infrastructure challenges including literacy levels.	10

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1.1.3 Security Management Requirement

The Security Management Requirement and criteria will include the following:

Functionality Area	Criteria	Weighting
<i>Security Services</i>		15
Security Infrastructure	The Successful Bidder must provide security infrastructure and plan detailing security parameters and mitigation plan conforming to the following minimum requirements: <ul style="list-style-type: none"> • a plan for cash in transit protection and backup of the Cash • Details of security personnel to be deployed by the Successful Bidder <ul style="list-style-type: none"> ○ Training, grading and accreditation of security officials; ○ Deployment plan and numbers required ○ Access control, crowd control and emergency management, ○ a Pay-Point layout that ensures Beneficiary privacy during payment processing. 	5

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Financial Security	<p>The Successful Bidder must provide a plan to ensure security of Social Grants prefunding transferred for purposes of payment to Beneficiaries.</p> <p>Bidders must provide proof of how they will financially guarantee the operations taking into consideration the amounts to be transferred per month.</p>	10
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1.1.4 Phase-In Phase-Out Requirements

The Business Solution Requirement and criteria for Phase-In Phase Out will include the following:

Functionality Area	Criteria	Weighting
Phase-In Phase Out Requirements		
Transition Period	<p>The Bidder must provide transition strategy which will cover:</p> <ul style="list-style-type: none"> • Acquisition of equipment: The Bidder should demonstrate ability to acquire the necessary payment equipment within three months of awarding of the Bid. • The testing of new systems, procedures, equipment, and infrastructure readiness: The Bidder should be able conduct readiness assessment. • Sequencing and prioritisation of geographical areas and individuals for transfer which will include bulk re-enrolment or verification of all eligible Beneficiaries. • The Bidder must provide a skills matrix showing all relevant personnel to be deployed to the project, particularly in the deployment phase. • Risk mitigation Plan to cover the transition period will also be required • The bidder must also stipulate timeframes in order to be able to provide an uninterrupted service 	10

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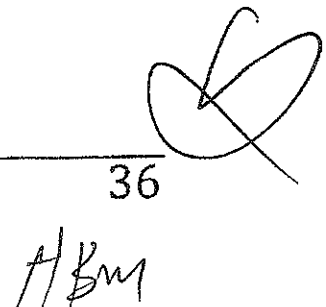
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1.1.5 Contingency and Risk Management Requirements

The Business Solution Requirement and criteria for Contingency and Risk Management Requirements will include the following:

Functionality Area	Criteria	Weighting
<i>Risk Mitigations Requirements</i>		10
Contingency and Risk Requirements	<ul style="list-style-type: none"> • Provide a business continuity and risk mitigation plan that encompasses issues of security provisioning and risk mitigation strategies both at a Bidder corporate level and the outsourced (payment process) level. • The Bidders should provide an acquisition and implementation plan which addresses: disaster management, back-up services and back-up planning. 	



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SECTION E: FINANCIAL AND PREFERENCE PROPOSAL

2. Financial Proposal

2.1 Financial Costing Proposal will be evaluated out of 90 points and will comprise of the following key cost drivers:

2.2 Transaction fees inclusive of:

2.2.1 Enrolment fees;

2.2.2 Beneficiary Payment Card fees;

2.2.3 Labour (Security services, facilities, Medical and Staff);

2.2.4 Payment Infrastructure including equipment and facilities;

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2.2.5 Phase-In Costs; and

2.2.6 Set-up Costs

2.3 The transaction fees/cost will be capped at R16.50 (VAT inclusive) for the duration of the Contract.


2.4 Bidders should note that SASSA's strategic intent is to migrate Beneficiaries to electronic payment systems to allow for their integration into the mainstream economy of the country. Such migration shall achieve at least a maximum of 20% (twenty percent) cash payment Beneficiaries after year four (4) from commencement of the contract. The Successful Bidder should demonstrate how they will assist SASSA to achieve this Strategic Intent.

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2.5 SASSA is of the view that most of the Beneficiaries, especially, Child Support Grant Beneficiaries qualifying in terms of the new CSG Extensions who reside in areas where there is adequate banking infrastructure are to be paid electronically or via alternative payment channels which will be a focus point in terms of the reduction of cash base Recipients.

2.6 Bidders are required to complete the Financial Costing template as provided in Annexure 1. Failure to complete and submit the Financial Costing Template will render a bid non-compliant.

2.7 Bidders In their Proposal must consider the projected Beneficiary numbers over the



MTEF, as attached to this document as Annexure 2.

2.8 Bidders must provide the following as part of their pricing Proposal:

- 2.8.1 a comprehensive financial model covering the project term;
- 2.8.2 details of all the assumptions used in the financial model;
- 2.8.3 demonstrate affordability and financial capability;
- 2.8.4 details of funding arrangements and proof of availability;
- 2.8.5 details of how the bid will be financially structured paying particular attention to financial management and allocation of resources; and
- 2.8.6 details of insurances to be provided.

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3. Preference Points

3.1 Preference points will be allocated as follows:

Preference allocation	Points
those who had no franchise in national elections prior to the introduction of the Constitution of the Republic of South Africa, 1983 (Act No 110 of 1983) or the Constitution of the Republic of South Africa, 1993, (Act No 200 of 1993) ("the interim Constitution);	5
who is a female;	3
Who has disability	2
Total	10

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SECTION F: CONTRACT PRICE ADJUSTMENT

1. Contract Price Adjustment

Contract Price Adjustments must be calculated as follows:

1.1 Formula

- a. Applications for price adjustments must be accompanied by documentary evidence in support of any adjustment.
- b. The following price adjustment formula will be applicable for calculating contract price adjustments (CPA).

$Pa = (1 - V)Pt \left(D1 \frac{R1t}{R1o} + D2 \frac{R2t}{R2o} + D3 \frac{R3t}{R3o} + D4 \frac{R4t}{R4o} + D5 \frac{R5t}{R5o} + D6 \frac{R6t}{R6o} \right) + VPt$		10	
Pa	=	The new adjusted price to be calculated	
V	=	Fixed portion (%) of the bid price (Sum of V1+V2+V3) where: V1 = The portion of the total cost attributable to "Enrolling Beneficiaries" V2 = The portion of the total cost attributable to "Issuing Cards" V3 = The portion of the total cost attributable to "Phase-in costs"	
Pt	=	Original bid price. Note that Pt must always be the original bid price and not an adjusted price	
VPt	=	This portion of the bid price remains fixed, i.e. it is not subject to price adjustment.	
(1-V)Pt	=	Adjustable portion of the bid price (Sum of D1+D2+D3+D4+D5+D6)	20
D1 - D6	=	Each factor (or percentage) of the bid price, where: D1= The portion of the total cost attributable to "Facilities" D2= The portion of the total cost attributable to "Labour" D3= The portion of the total cost attributable to "Delivering the cash" D4= The portion of the total cost attributable to "Equipment, Mainframe, Software and Licencing" D5= The portion of the total cost attributable to the "Performance Surety" D6= The portion of the total cost attributable to "Insurance and Losses"	
R1t - R6t	=	End Index. Index figure obtained from the index at the end of each adjustment period.	30
R1o - R6o	=	Base Index. Index figure at the time of bidding.	

1.2 Formula component definitions

1.2.1 Adjustable amount

The adjustable amount is the portion of the bid price which is subject to adjustment. In this bid the adjustable amount is $D\%$ of the original bid price, where $D = \text{Sum}(D1+D2+D3+D4+D5+D6)$

1.2.2 Fixed portion

The fixed portion represents those costs which will not change over the adjustment period and does not represent the profit margin. In this bid the fixed portion is $V\%$ of the original bid price, where $V = 100 - D$ (or $V = V1 + v2 + V3$)

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1.2.3 Cost components and proportions

The cost components of the contract price usually constitute the cost of services, cost of direct labour, cost of transport and those other costs which are inclined to change. The proportions are the contribution to the contract price of each of these cost components. In this bid the following cost components will be used to calculate contract price adjustments.

Bidders are requested to submit the cost breakdown of the bid price in the following manner.

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Cost Component	% Contribution
Fixed Costs	
V1 – Enrolling Cost	
V2 – Card Fee	
V3 – Phase-in Cost	
Total Fixed Cost (V1+V2+V3)	
Adjustable costs	

D1- Facilities	
D2 – Labour (Security, Medical & Staff)	
D3 – Delivery of Cash (Transport)	
D4 – Equipment, Mainframe, Software and Licencing	
D5 – Performance Surety	
D6 – Insurance & Losses	
Total Adjustable Costs (D1+D2+D3+D4+D5+D6)	
TOTAL	100 %

1.2.4 Applicable indices / references for adjustable portion of the price

The applicable index refers to the relevant market index, which is a true reflection of price movement(s) in the cost over time. In this bid the following indices or reference will be applicable:

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Cost component	Publication	Reference
D1 – Facilities	STATS SA P0141 (CPI)	Tabel E: Housing and Utilities
D2 – Labour (Security, Medical, Staff)	STATS SA P0141 (CPI)	Tabel E: All Items
D3 – Delivery of Cash (Transport)	STATS SA P0141 (CPI)	Tabel E: Transport – Other Running Cost
D4 – Equipment, Mainframe, Software and Licencing	STATS SA P0141 (CPI)	Tabel E: Communication – Telecommunication Equipment
D5 – Performance Surety	STATS SA P0141 (CPI)	Tabel E: Miscellaneous goods and services – Financial Services
D6 – Insurance & Losses	STATS SA P0141 (CPI)	Tabel E: Miscellaneous goods and services – Insurance

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1.2.5 Base Index Date

The base index date applicable to the formula is defined as the date at which the price adjustment starts. In this bid the base index date is February 2011.

1.2.6 End Index Date

The end index dates are the dates at predetermined points in time during the contract period. In this bid the end indices would be February of each subsequent year of the contract period.

1.3 General

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- a. Contract Price Adjustment (CPA) applications will be applied according to the specified formula and variables above as well as the cost breakdown supplied by successful bidders in their bid documents.
 - b. In the event that SASSA's calculation varies from that of the supplier's, the variance must be resolved through consultation.
 - c. The General Conditions as stipulated by the National Treasury will be applicable where appropriate as well as the Special Conditions
 - d. An electronic price adjustment calculator will be available on request from SASSA.



SECTION G: ANNEXURES

ANNEXURE 1:

**COSTING TEMPLATE
(refer to CD Attached)**

OCT 48/2013
(SCA 078/2012 - Page 1876)
(Page 583 in Rule 63(3) Record)

BID EVALUATION COMMITTEE REPORTS - ANNEXURES
Book 1(A) - A Copy of the Bid Specification Document

ANNEXURE 2:

PROJECTED BENEFICIARY NUMBERS OVER THE MTEF

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CCT 48/2013
 (SCA 676/2012 - Page 1978)
 (Page 585 in Rule 53(3) Record)

BID EVALUATION COMMITTEE REPORTS - ANNEXURES
 Book 1(A) - A Copy of the Bid Specification Document

IMAGE AS PER COPY ON FILE

SOUTH AFRICAN SOCIAL SECURITY AGENCY PROJECTED NUMBERS OF GRANT RECIPIENTS OVER THE MTEF	BENEFICIARY NUMBER ANALYSIS										Total
	Eastern Cape	Free State	Gauteng	KZN	Limpopo	Mpumalanga	Northern Cap	North West	Western Cap		
Number of Recipients at YE - EXISTING	1,477,055	575,856	1,254,529	3,079,561	1,295,076	558,855	718,351	237,828	787,840	8,082,521	
CPGs	782,374	396,037	1,030,942	1,457,583	819,634	999,393	338,249	148,642	399,357	5,763,307	
Old Age	143,418.01	70,541.03	155,684.03	220,215.82	200,291.68	84,465.29	72,425.89	40,762.42	73,362.24	1,061,166	
War Veteran	33	3	44	19	47	5	14	13	61	240	
Disability	53,577	44,209	66,525	138,468	41,064	25,731	4,192	13,571	52,531	439,968	
Foster Care	26,175	18,105	31,529	49,994	23,620	9,230	14,015	4,302	8,677	185,647	
Care Dependency	5,744	2,275	8,316	13,989	4,829	1,778	4,212	1,065	3,038	45,245	
Child Support	553,426	260,902	768,745	1,034,887	549,784	289,180	243,390	88,928	261,698	4,031,040	
Banks	782,319	396,042	1,030,960	1,457,725	819,629	390,400	338,303	148,650	399,280	5,763,307	
Old Age	694,721	173,820	233,687	618,679	469,441	266,455	378,732	89,185	384,483	3,319,214	
War Veteran	137,998.87	35,609.39	92,593.45	96,752.21	48,351.96	36,860.32	70,729.84	13,330.93	85,830.47	619,457	
Disability	88	18	175	124	28	28	27	20	193	711	
Foster Care	58,836	18,772	24,930	54,108	18,197	19,646	44,617	6,195	56,080	298,381	
Care Dependency	34,247	9,353	9,381	24,249	8,907	7,197	16,279	3,702	10,643	123,958	
Child Support	5,175	1,287	1,950	7,227	3,178	1,611	5,666	853	3,924	32,071	
	457,965	114,781	107,658	436,219	390,780	199,923	241,413	65,086	231,812	2,244,636	
	594,721	179,820	233,687	618,679	469,441	266,455	378,732	89,186	388,483	3,319,214	
Number of Recipients at YE - NEW	149,903	38,800	59,424	133,695	151,293	57,496	61,721	19,244	83,825	718,209	
Banks	29,668	7,688	20,017	20,304	10,439	8,391	15,267	2,881	18,561	130,816	
Old Age	0	0	0	0	0	0	0	0	0	0	
War Veteran	0	0	0	0	0	0	0	0	0	0	
Disability	12,695	4,051	4,732	11,675	3,926	4,239	9,627	1,337	12,101	84,383	
Foster Care	7,380	2,018	2,024	5,232	1,922	1,553	3,513	799	2,296	26,747	
Care Dependency	1,333	276	421	1,559	686	391	1,223	184	847	6,920	
Child Support	98,617	24,767	23,230	94,125	84,320	42,922	52,091	14,044	50,019	484,334	
Total number of recipients at YE	1,626,957	614,657	1,313,952	2,299,856	1,390,369	714,351	798,702	257,072	871,664	9,780,721	

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FOR MORE LEGIBLE VERSION REFER TO PAGE 407a

CCT 48/2013

BID EVALUATION COMMITTEE REPORTS - ANNEXURES

(SCA 678/2012 - Page 1079)

Book 1(A) - A Copy of the Bid Specification Document

(Page 588 in Rule 63(3) Record)

IMAGE AS PER COPY ON FILE

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NUMBER OF RECIPIENTS OF GRANT RECEIVED OVER THE MTF	2012/2013										Total
	Eastern Cape	Free State	Gauteng	KZN	Limpopo	North West	North West	Western Cape	Western Cape	Total	
Number of Recipients at YE - EXISTING	1,477,055	575,855	1,254,929	2,078,341	1,289,878	237,828	716,571	717,440	3,062,521	4,518,214	
CP's	583,484	310,575	816,282	1,185,184	648,978	114,202	307,298	57,731	4,553,307	845,035	
Old Age	106,021	55,037	115,323	163,147	168,204	34,287	65,608	61	835,538	711	
War Veteran	33	3	44	19	47	13	14	61	240	711	
Disability	38,879	38,116	50,761	118,038	28,452	11,075	1,905	46,388	351,288	711	
Foster Care	18,400	14,881	23,337	38,128	16,948	2,956	12,805	5,426	138,733	711	
Care Dependency	4,651	1,822	7,136	12,320	3,890	875	4,042	2,551	38,643	711	
Child Support	415,488	203,717	519,882	874,511	431,435	65,045	221,527	204,035	3,198,860	711	
Banks	893,811	252,281	448,347	522,187	620,858	123,626	409,683	474,678	4,518,214	845,035	
Old Age	174,795	51,114	130,255	153,121	80,440	19,806	76,549	101,452	845,035	711	
War Veteran	98	18	175	124	28	20	27	193	711	711	
Disability	73,534	24,866	37,794	75,538	30,809	8,740	46,904	62,223	387,061	711	
Foster Care	42,023	12,577	17,773	35,115	15,579	5,048	17,489	13,893	170,872	711	
Care Dependency	7,269	1,740	3,130	8,886	4,116	1,042	5,837	4,381	38,668	711	
Child Support	595,892	171,967	256,521	646,704	509,128	80,569	262,877	269,466	3,076,816	711	
Number of Recipients at YE - NEW	242,131	82,571	81,445	215,819	163,610	31,053	131,136	135,357	1,156,818	225,999	
Banks	47,900	11,165	12,305	32,583	39,892	8,527	28,275	24,856	225,999	225,999	
Old Age	-	6,996	5,263	20,461	9,197	2,838	1,636	17,813	89,949	225,999	
War Veteran	20,505	2,865	2,491	7,355	4,715	900	5,458	2,842	40,906	225,999	
Disability	11,896	360	657	2,863	854	224	1,854	1,050	9,553	225,999	
Foster Care	2,152	41,285	69,728	153,091	109,743	18,595	94,962	88,735	750,810	225,999	
Care Dependency	159,638	538,527	1,346,074	2,251,945	1,462,685	268,911	848,978	923,237	10,239,319	225,999	
Child Support	159,638	41,285	69,728	153,091	109,743	18,595	94,962	88,735	750,810	225,999	
Total number of recipients at YE	1,719,236	658,426	1,341,374	2,294,160	1,453,488	266,819	848,707	848,795	10,239,319	225,999	

[Handwritten signatures and initials]